



A Word from MDA Director General



MDA Teams Practiced Fully Staffing of All the Organization's Vehicles



MDA Sold Chametz via Zoom



The Doctor who Recovered from Corona Donated Plasma



MDA Youth Volunteers - an Integral Part of the Organization's Lifesaving Array

Picture of the week



The Electric Company Salutes Magen David Adom

The Reading Power Station in Tel Aviv, was lit up on Thursday 2.4.20 with the Magen David Adom insignia. This, as a sign of appreciation and to stand with the employees and volunteers who are working day and night, as part of the national mission of combatting the Coronavirus, and saving lives in Israel.

Photo: Sa'ar Leizer-MDA Spokesperson



After Recovering from the Coronavirus: Father and Son Returned to MDA

Do you have an interesting story? An exciting news? Send us to: info@mda.org.il



A Word from MDA Director General

Dear All,

MDA has been at the forefront of the fight against the Corona virus for the past two months. To date, MDA's 101 hotline has answered more than 2,000,000 calls from concerned members of the public, providing guidance for isolation or treatment by the person's physician and approval testing. This has led to the curve being flattened and allowed the health system to contain the epidemic. Since the virus arrived in Israel in accordance with the Ministry of Health guidelines, one who was exposed must remain at home for 14 days and ensure that they do not infect family members or health care workers. Those who have been exposed and have symptoms contact the hotline, receive courteous and clear instructions and anyone who also had symptoms and not been exposed was referred to their doctor for further medical treatment. More than 60,000 people who had the testing criteria have been tested at their home or at "Drive Thru" facilities. For more than 40 days, hundreds of volunteers and employees have gone to the homes of patients and "Drive Thru" facilities to conduct the tests. Hundreds of others transfer patients to hospitals and isolating facilities and hundreds more staffing the Corona Hotline for the public. This tremendous undertaking is a testament to the devotion and dedication to saving lives displayed by MDA'S 25,000 employees and volunteers. We have received appreciation and honor from all parts of the public for the tens of thousands of most professional and quality volunteers and employees, for an amazing and advanced technological system in the world and especially for the human and personal care for every person and every person in need.

MDA is Israel's National Emergency Medical Services and Blood Services Organization. This is our job. We are required to prepare ourselves for a

national disaster and indeed, within a few hours the organization provided a fast and effective response, which has only increased and of course improved.

We trained thousands of staff, set up tents, set up call centers, improved ambulances for safe evacuation of COVID patients, developed advanced checkpoints and automatic ventilators, operated dedicated buses for evacuating patients, set an international standard for "Drive Thru" complexes, and flattened the infectious curve in Israel, but the extensive professional activity has not overshadowed humanity. Thousands of personal stories have emerged during this time including an old man who had only one potato left at home, young children who stayed at home after their parents got sick with Corona and was transferred to a hospital, a lone Corona patient who used to eat at a soup kitchen and for several days did not eat at all, a woman confirmed as a corona patient sitting shiva for her husband who had passed from corona and no one could comfort her and many, many more.

These painful human stories have all received the human response thanks to the spirit of volunteering and dedication beyond the job: food collection and distributing it to the needy, taking care and relocating relatives, comforting mourners while conducting examination and providing creative and unconventional solutions to the plight of the sick and isolated. This level of caring and compassion is not a given and has been truly heartwarming.

At a time when hospitals are under the burden of part of the medical staff being in isolation or ill, MDA has changed its operating method. At this point, it is imperative that we carefully consider evacuating the patient to a medical facility or treating them at home. Immediately after Pesach, in cooperation with MDA and Israeli Friends of MDA and our friends societies around the world, we will



start operating the MDA Community Medicine initiative and equip the ambulances with advanced medical equipment, including laboratory tests and providing medication for a variety of diseases while broadcasting in real time to an expert physician by telemedicine. Any case where an ambulance is called will allow the discretion to leave a patient at home if there is no need to evacuate.

Our success in facing these challenges are a result of early preparation as well as your endless volunteering and dedication and that of your family members who stand behind you. They are the heroes who think and care about you every day while supporting you, your important activities and the entire organization. "In every generation, a person must see himself as if left Egypt". How can we experience the exodus from Egypt more than 3,500 years later? The important commandment is to tell the story of the Exodus but also to repeatedly feel our being a people. This year, on the Seder, which is held in the small family circle, I am making a personal request - add to the Passover Haggadah and tell your personal stories from the Corona events. The story of the experiences you have accumulated is the inherent value that we are required to pass on to future generations - the value of mutual guarantee, the value of partnership and human value. The saying, "Everybody who saves one soul as if they saved a whole world" has been accompanying MDA for 90 years and thanks to your supportive family and your friends from work and volunteering, the saying will continue to be relevant and exist for generations to come.

I wish you, your family and loved ones a happy and healthy holiday.

The Fight Against the Coronavirus: MDA Teams Practiced Fully Staffing of All the Organization's Vehicles Throughout the Country



Magen David Adom, as Israel's National Emergency Medical and Blood Services, operates routine and emergency ambulances, MICUs and other vehicles nationwide. The organization has high evacuation capabilities, only some of which are routinely activated, and in most emergency situations. Recently, Magen David Adom has been at the forefront of the national fight against the Coronavirus, with EMTs and paramedics working round the clock to carry out samples in the homes of civilians, in-hospital hotels, in nursing homes and in "drive thru" complexes, while evacuating hundreds of corona patients every day. This, is in addition to continuing to respond to routine cases and the organization's preparation for various other emergencies.

As part of MDA preparations to respond to every scenario, during the ongoing war against the Corona virus and other national challenges, MDA Director General Eli Bin instructed to carry out a drill that assessed the ability to fully staff all MDA ambulances across the country. As part of the exercise, which took place on Sunday afternoon, April 5, Magen David

Adom employees and volunteers were gathered to staff 1,100 ambulances and MICUs throughout the country.

Each of the MDA regions assigned gathering points, and points to which the ambulances would move in clusters, within each area. The successful drill demonstrated the national capabilities of Israel's National Rescue Organization, which is prepared for any potential each scenario.

MDA Director General Eli Bin: "In light of the many challenges the State of Israel is facing and the fight against the Coronavirus, I instructed to conduct a drill that examines the ability to fully staff all MDA vehicles nationwide. MDA employees and volunteers, including EMTs, paramedics and ambulance drivers, were dispatched to various pre-defined points throughout the country, and staffed the ambulances and MICUs. The drill was very successful, and I thank all employees and volunteers who took part in it."



MDA Sold Chametz via Zoom

On Monday, April 6,, MDA Director General Eli Bin and Adv. Deputy Director General Oren Blustein sat in front of a large screen in the briefing room at MDA's National Operations Center in Kiryat Ono and met with Cheif Rabbi Shlomo Moshe Amar who was sitting in Jerusalem at the time. Like every Passover year, where a delegation led by MDA Director General Eli Bin makes sure to reach the Rabbi's office in Jerusalem. This year, under the Ministry of Health's guidelines in light of the Corona epidemic, the three gathered for a video call using the Zoom app to perform the Chametz sale ceremony as dictated by Jewish law.



During the video conference, Rabbi Amar expressed great appreciation for how MDA is dealing with its added responsibilities as Israel's National Emergency Medical and Blood Services Organization during the fight against the Corona virus. The Rabbi was also interested, among other things, in MDA'S holiday preparations and discussed with the two about the Passover medicine and checking the rescue vehicles and MDA stations for chametz before the holiday. After this, MDA Director General granted

Rabbi Amar the authority to sell the Chametz in the organization's possession.

Following the sale of Chametz, the Rabbi congratulated MDA Director General for his activities throughout the year, especially these days under the threat of Corona, and also congratulated all MDA employees and volunteers who would only be dealing with good things and later save lives. The Rabbi also emphasized the great privilege that Magen David Adom and his partners have for dealing with saving lives and the blessing that God will save and stand to the right, and that there will not be much work and whatever will be successful.



MDA Director General Eli Bin thanked Rabbi Amar, saying: "MDA makes sure to sell Chametz for Pesach every year, in accordance with Halacha. This year, we were forced into a complex reality that forced us to make the Chametz sale under unique conditions. MDA teams make sure to maintain a full Pesach kosher service at all stations, so that we can continue to work fully within the organization with all Israeli-secular and secular population segments, side by side also during the holidays. Safe and healthy. Please stay home - we're at the forefront."

The Doctor who Recovered from Corona Donated Plasma to Save the Lives of Patients with the Virus

Dr. Ofer Rak, a specialist in orthopedic surgery, recovered from the corona virus about two weeks ago, after contracting it during a vacation in Italy. When Magen David Adom's Blood Services contacted him to donate a plasma (the blood component that contains the antibodies to the virus) to help cure coronary patients in moderate and severe condition, Dr. Rak happily responded.

"It's a simple process," explained MDA Deputy Director General of Blood Services Prof. Eilat Shinar, "taking blood from a donor that has recovered from the virus, the blood enters the machine that separates the plasma component and transfers it to a special bag, with all other blood components returned to the body. The goal is to collect a volume of about 600 ml, and the process takes a total of about 40 minutes. Magen David Adom's apheresis unit (blood separation for its components) has been operating for many years.

"This procedure is very important and can benefit Corona patients, especially in situations where there are no other treatment options available," said Dr. Ofer Rak, who donated plasma. "The process is very, very simple. It doesn't hurt and you don't feel anything.

מחלימים מקורונה ומצילים חיים!

דף הסבר למחלים ממחלת הקורונה בנושא תרומת פלסמה

שלום רב!
אנו מודים לך לאחר שאובחנת כחיובית לנגיף הקורונה ונמצאת בתהליך ההחלמה מהמחלה (COVID-19) ומומנים אותך לבוא ולתרום פלסמה להצלת חיים בקורונה.

למה צריך תרומת פלסמה?
מסרכת החיסון של כלנו יודעת לייצר תוצרים עשירים ונודים וממאסם בפלסמה- החלק העשיר של הדם. נודים אלה שמכילים נגד נגיף הקורונה, יכולים לעזור בהגעת חיים של החולים הקשים שטרם החלים.

איך תורמים?
התהליך התרומה נעשה בשיתוף הנקראת פלסמפרזיס באמצעות מכשור אוטומטי וממוחשב. שמאפשר לתרום לתוך רק את מרכיב הפלסמה (נוזל) בדמו, ולקבל חזרה לך, דרך אותה מחט, את כל שאר מרכיבי הדם.

מיה אפסר לתרום?
• לאחר שקיבלת חשבות שליות של 2 בדקות מסוש לנגיף הקורונה.
• חלום 14 יום לסתח מסוער הבדיקה השנייה.

חלי הקורונה וקוקים לעורחך
אב צד איתם קשר עוד היום כדי לזמנ מועד לתרומת הפלסמה.
בא חיימ 03-9101101

מנ דוד
מנת הצלת חיים

אלוקיית מד"א שלי חדר ענש!

מד"א שלי



MDA Youth Volunteers - an Integral Part of the Organization's Lifesaving Array



For about a month, hundreds of MDA youth volunteers have been operating the Corona hotline and responding to many citizens. At the beginning of March 2020, about 150 began, and today about 350 arrive each day. Dozens more assist at MDA logistics center in packing test kits and protective equipment used by MDA teams taking samples in the civilians' homes and various "Drive thru" complexes.



After Recovering from the Coronavirus: Father and Son Returned to MDA

It all started less than a month ago. Yoel Galit (45) from Einav, a senior medic in MDA, began to feel unwell. He did not return from abroad, had not been in direct with a confirmed patient, there were less than 30 patients in Israel, and Yoel did not think for a moment about the possibility of being in sick with the Coronavirus. After an examination at a local clinic, he was referred to Beilinson Hospital, where he was diagnosed with the virus, patient number 29. He was transferred to HaSharon Hospital, and was hospitalized for almost two weeks until his condition improved and he was fully recovered.

At the beginning of Yoel's hospitalization, his wife and two of his children were also examined and found infected by the virus, they were were also

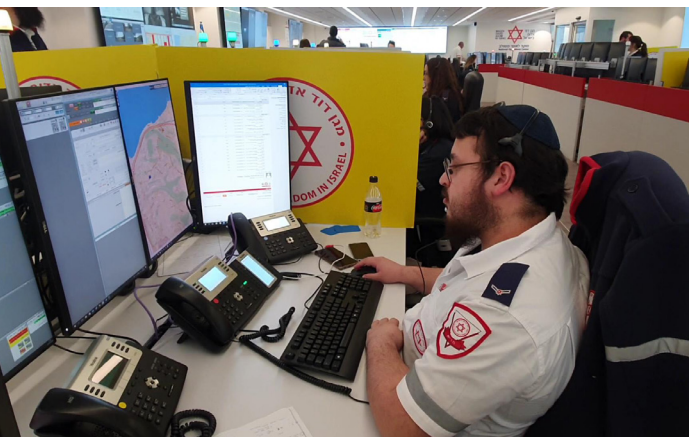
admitted to the HaSharon hospital, alongside him. One of Yoel's sons, Menachem (20), patient number 48, also works at Magen David Adom, as an EMT and call taker at the 101 Emergency Call Center. Today, after he was also released and everything is already behind them, the two again, put the white uniforms on they were waiting to wear again, and joined their friends in MDA and the national struggle in Corona, the virus they have already experienced personally.

"In the early days, I felt very unwell, and later on my condition improved," said Yoel.

"Being in hospital wasn't easy but the medical team was great and at least we were all together. We assisted other patients when they felt bad but

it is quite difficult to know that MDA teams are working around the clock and I can't help. I do not remember ever wanting to go back to work so badly."

"From the very first moment I waited to be released from the hospital and return to MDA," said Menachem. "I have always loved my job, but I never thought I would miss it until now. Today, after getting sick myself, I recovered, and along



the way I met many more patients in the hospital, the way I look at it completely different. When I help Corona patients or send samples to the homes of isolated people, I know how they feel."